

Information for PacifiCare Members Currently With the Buenaventura Medical Group

Kaiser Foundation Health Plan has purchased Buenaventura Medical Group (BMG), and the Department of Managed Health Care has approved a request by PacifiCare to transfer its BMG enrollees to alternate medical providers, effective December 1, 2006.

PacifiCare's 7,669 Ventura County HMO enrollees and 3,722 Medicare Advantage enrollees will be reassigned to Seaview IPA physicians. There will be no changes to hospital services. Enrollees will continue to receive hospital services at Community Memorial Hospital, St. John's Regional Medical Center, and St. John's Pleasant Valley Hospital.

PacifiCare HMO enrollees will be receiving notices from PacifiCare explaining the process by the first week of October. Secure Horizons enrollees should have already received notices.

Enrollees who are pregnant or are currently undergoing treatment for an illness or conditions, or who have outstanding authorizations or scheduled appointments; or believe that their care should temporarily continue with their current treating providers beyond December 1, 2006, should contact PacifiCare to request a continuity of care form. Enrollees who have any trouble being assisted by PacifiCare should contact the DMHC HMO Help Center for additional assistance at www.hmohelp.ca.gov or by calling 1-888-HMO-2219.